#### WILL COUNTY 9-1-1 EMERGENCY TELEPHONE SYSTEM BOARD TECHNOLOGY ADVISORY COMMITTEE MEETING Mike Shay, Chairman

Tuesday, February 17, 2015 – 9:00 a.m. 9-1-1 Administrative Office Board Room 2561 Division Street, Joliet, IL 60435

# <u>A G E N D A</u>

# I.. CALL TO ORDER

# II. <u>ROLL CALL</u>

Jim Ariagno Dale Murray Tong Zhou Ed Bean Steve Rauter Jeremy DeVivo Mike Shay Kim Knutsen Brad Veerman

## III. <u>APPROVE MINUTES</u>

**MOTION:** To approve minutes from October 8, 2014 meeting as presented.

## IV. <u>VENDOR PRESENTATION</u>

Mike Shay has asked Prescient Solutions to outline the variety of variable levels of service Prescient Solutions provides to ETSB's from initial review of procedures and systems through support.

## V. <u>OLD BUSINESS</u>

A. Motorola CAD/Mobile Update

B. Records "Go Live" Date

- C. Motorola Disaster Recovery Update
  - 1. Replacement App Servers on Order
- D. M-Core Update
  - 1. Staff Training
  - 2. Monitoring UEM Application
- E. <u>Texting to 9-1-1 Update</u>
  - 1. Demonstration Staff
  - 2. Discussion on Security and Implementation Issues
    - a. Motorola working with Intrado and Texting
    - b. Security Internet/Cyber Attack
    - $c. \ Operations-Call-process, EMD, etc.$
  - 3. Proposed Schedule for Go Live
- F. Dashboard Administrative Resource Application
  - 1. Demonstration Staff
- G. 2FA Discussion
- H. County Radio Project RFP Technical Review
- I. <u>Romeoville VIPER</u> On order delivery and install schedule
- J. Fiber to the PSAPs Update
- K. Microwave Update

#### VI. <u>NEW BUSINESS</u>

#### VII. ADDITIONAL COMMENTS

#### VIII. MOTION TO ADJOURN

#### The next meeting of the 9-1-1 ETSB Tech Advisory Committee will be held on Wednesday, April 1, 2015 at 1:00 p.m.

All closed sessions may be held at any time during the meeting. Anyone requiring special accommodations in accordance with the Americans with Disabilities Act is requested to contact the Administrative Offices of the Emergency telephone system board at (815) 725-1911 at least 72 hours prior to the meeting.