

**WILL COUNTY 9-1-1 EMERGENCY TELEPHONE SYSTEM BOARD  
TECHNOLOGY ADVISORY COMMITTEE MEETING**

Wednesday, April 1, 2015 – 1:00 p.m.  
9-1-1 Administrative Office Board Room  
2561 Division Street, Joliet, IL 60435

**A G E N D A**

**I. CALL TO ORDER**

**II. ROLL CALL**

Jim Ariagno	Ed Bean	Jeremy DeVivo	Kim Knutsen
Dale Murray	Steve Rauter	Mike Shay	Brad Veerman
Tong Zhou			

**III. OLD BUSINESS**

A. Motorola CAD/Mobile Update – Upload “Q” was distributed to the mobiles on Thursday, March 26<sup>th</sup>. Both CAD and Mobiles are now on the same version of the CAD client. Five incidents were reported to P1 during the first 24 hours of the upgrade. Two of these had nothing to do with the upgrade. All of the incidents have been received, logged in and forwarded to Motorola. Motorola will continue to maintain an on-site presence as they work through the remaining issues.

B. Records “Go Live” Date – Records has been postponed until CAD issues are resolved. The first date for consideration of Go-Live is September 1<sup>st</sup>. Several agencies have asked for a January 1, 2016 Go –Live date.

C. Motorola Disaster Recovery Update

1. Motorola is completing the installation and testing with fiber connectivity. Go-Live date before the end of April.

D. M-Core Update - A training session with the PSAP Directors will be scheduled. The discussion will include operation, functionality, performance, alarming and licensure.

E. Texting to 9-1-1 Update – Final FCC training on call transfers has been completed. Our system is certified to begin the project whenever the ETSB feels it is appropriate.

F. Dashboard Administrative Resource Application - Agency training has been completed. Currently there are about 12 departments using the application.

G. 2FA Discussion – Staff is working on arrangements for Best Practices information and distribution of the licenses.

H. County Radio Project – An RFP review committee meeting may be scheduled for April.

I. Romeoville VIPER – Equipment will be racked the first week of April. Intrado will complete installation before the end of the month. Romeoville will be relocating to Joliet during the 48-hour installation window.

J. Fiber to the PSAPs Update – Comcast was on-site at Joliet and replaced some of their equipment that was not performing to standards. The project should be fully operational by the end of the month.

K. Microwave Update – The Governors State University site installation is complete. Working with Com ED to complete the second half at Eastcom.

L. RFQ for CAD Acceptance – Board approved. Staff is working with Mike Shay to set up timelines and distribution.

M. RFQ for Operational Audit – Further discussion on subject.

IV. **NEW BUSINESS**

V. **ADDITIONAL COMMENTS**

VI. **MOTION TO ADJOURN**

**The next meeting of the 9-1-1 ETSB Tech Advisory Committee  
will be held on Wednesday, June 3, 2015 at 1:00 p.m.**

*All closed sessions may be held at any time during the meeting. Anyone requiring special accommodations in accordance with the Americans with Disabilities Act is requested to contact the Administrative Offices of the Emergency telephone system board at (815) 725-1911 at least 72 hours prior to the meeting.*