WILL COUNTY 9-1-1 EMERGENCY TELEPHONE SYSTEM BOARD TECHNOLOGY ADVISORY COMMITTEE MEETING Committee Chair Mike Shay

Wednesday, October 14, 2015 – 10:30 a.m.

(PLEASE NOTE CHANGE OF DATE AND TIME)

9-1-1 Administrative Office Board Room 2561 Division Street, Joliet, IL 60435

AGENDA

I. CALL TO ORDER

II. ROLL CALL

Jim AriagnoEd BeanJeremy DeVivoDale MurraySteve RauterMike ShayBrad VeermanTong Zhou

III. APPROVAL OF MINUTES

MOTION: To approve the minutes of August 5, 2015 as presented

III. OLD BUSINESS

- A. <u>Motorola CAD/Mobile Update</u> Motorola will review recent activity with the CAD product. A list of outstanding issues and a timeline for their resolution will be presented.
- B. Records "Go Live" Date Motorola had three records issues they needed to complete for train-the-trainer training to begin in Mid-October. The deadline for completion was October 2nd. Staff met with our Motorola PM and Records Engineer and determine the issues had not been fixed on time. This would push back both the training schedule and go live dates. It was agreed that Dale and Kim would meet with Motorola at the conference on Monday to make this final decision. After much discussion with Motorola, staff, and some of our key records users, a solution was provided to these problems. A new timeline was adopted. The Case Study Narrative issue will be resolved by October 15th. The beat address intersection issue will be resolved by November 15th. The Property ID tag issue will be resolved by December 1st. With all three issues being resolved, go live for records will stay at January 1, 2016. With the compromises and corrections being made, training for records will stay on schedule and begin in mid-October.
- C. <u>Texting to 9-1-1 Update</u> The Texting to 9-1-1 project is moving along. Testing at the PSAPs has been completed. All of the PSAP's are now operating with texting. Several have already received text calls. The official "go public" date is planned for October 15th.
- D. <u>Joliet VIPER Upgrade</u> The VIPER CPE update for Joliet is temporarily on hold. This update is a significant part of our infrastructure program and staff is hoping to have the "go ahead" confirmation after the first of the year.
- E. <u>Joliet Recorder Upgrade</u> Along with the VIPER upgrade, the voice logger upgrade at Joliet is currently on hold.
- F. <u>PSAP Recording Retention Policy</u> In discussions on this issue at the last ETSB meeting, our attorney recommended considering to hold the tapes for 1 year. This

recommendation is based on the 1 year notification for lawsuits against local government's statute. It is anticipated that this issue can be resolved in the near future.

IV. MOTION TO ADJOURN

The next meeting of the 9-1-1 ETSB Tech Advisory Committee will be held on Wednesday, February 3, 2016 at 1:00 p.m.

All closed sessions may be held at any time during the meeting. Anyone requiring special accommodations in accordance with the Americans with Disabilities Act is requested to contact the Administrative Offices of the Emergency telephone system board at (815) 725-1911 at least 72 hours prior to the meeting.