

**WILL COUNTY 9-1-1 EMERGENCY TELEPHONE SYSTEM BOARD  
TECHNOLOGY ADVISORY COMMITTEE MEETING**

**Committee Chair Mike Shay**

Wednesday, June 1, 2016 – 1:00 p.m.  
9-1-1 Administrative Office Board Room  
2561 Division Street, Joliet, IL 60435

A G E N D A

**I. CALL TO ORDER**

**II. ROLL CALL**

|             |                 |               |             |              |
|-------------|-----------------|---------------|-------------|--------------|
| Jim Ariagno | Ed Bean         | Jeremy DeVivo | Dale Murray | Steve Rauter |
| Mike Shay   | Howard Stephens | Brad Veerman  | Tong Zhou   |              |

**III. APPROVAL OF MINUTES**

**MOTION: To approve the minutes of April 6, 2016 as presented.**

**IV. OLD BUSINESS**

1. Motorola Cad/Records/ Mobile Update
  - a. Records Go Live – Records went live May 2. No major issues were reported. Had three software related issue.
    1. Calls for service timing issue (Some calls in records were one hour off)
    2. Some UCR reports getting stuck in workflow (Found no reportable UCR code in report)
    3. Some supplement reports getting wrong case number (Appears by users not waiting for report to upload from mobile clients)
  - b. CAD Upgrade to CU8b – Production side was upgraded on May 18<sup>th</sup>. Mobile updates to start week of May 23<sup>rd</sup>.
  - c. CAD/Mobile Feature Request – The feature request meetings for CAD and mobile were held on May 24<sup>th</sup> and 25<sup>th</sup>. The groups discussed the enhancements that they would like to see in future releases of the products. The list gathered at each session will be forwarded to Motorola for the overall feature review process.

**V. NEW BUSINESS**

1. Discussion of Netmotion product performance and possible user issues.
2. Renewal of Software/Maintenance contract for Netmotion servers and clients
  1. The current Netmotion maintenance contract is due to expire on June 26<sup>th</sup>, 2016. Staff is recommending a three-year term in the amount of \$89,580.90. This price is from the State of Illinois joint purchasing contract via AT&T.
3. Renewal of diagnostic software (Locality) for Netmotion
  - a. The current Netmotion diagnostic software maintenance contract is due to expire on June 26<sup>th</sup>, 2016. Staff is recommending a three-year term in the amount of \$1,968.00. This price is from the State of Illinois joint purchasing contract via AT&T.

**MOTION: To move from Committee to the Finance and Equipment Committee the approval to renew the maintenance contract for Netmotion for a 3-year term totaling \$91,548.90.**

**VI MOTION TO ADJOURN**

**The next meeting of the 9-1-1 ETSB Tech Advisory Committee  
will be held on Wednesday, August 3, 2016 at 1:00 p.m.**