

**WILL COUNTY 9-1-1 EMERGENCY TELEPHONE SYSTEM BOARD
TECHNOLOGY ADVISORY COMMITTEE MEETING**

Committee Chair Mike Shay

Wednesday, August 3, 2016 – 1:00 p.m.
9-1-1 Administrative Office Board Room
2561 Division Street, Joliet, IL 60435

A G E N D A

I. CALL TO ORDER

II. ROLL CALL

Jim Ariagno	Ed Bean	Jeremy DeVivo	Dale Murray	Steve Rauter
Mike Shay	Howard Stephens	Brad Veerman	Tong Zhou	

III. APPROVAL OF MINUTES

MOTION: To approve the minutes of June 1, 2016 as presented.

IV. OLD BUSINESS

1. Motorola Records –
 - a. Records Go Live – Records went live May 2. The remaining software related issues being worked on are;
 1. Some UCR reports getting stuck in workflow (Found no reportable UCR code in report) – Motorola still investigating
 2. Duplicate Case Numbering – Preliminary investigation appears to be associated to mobile records clients working off line. When two officers are working on the same case and they are both off line, when the mobile clients come back online they both get the same report number.
 3. Reports losing data during workflow – Preliminary investigations indicated that when a report is sent to workflow some fields are losing data in report fields. Motorola is looking into this issue.
 - b. SSRS Report for Records – Currently validating content in the database and will advise agencies as soon as we are confident that the data is valid.
 - c. CAD/Mobile/Records Feature Request Management (FRM) – Staff will be setting up meetings with the three disciplines in late August to review the FRM process and to review the list of enhancement requests for each discipline. Meeting dates to follow.
 - d. Data Conversion Update – Repush of 2016,15,14 is on hold waiting for Motorola to resolve merging masters. Data is still converting past LRMS records and are currently on 2011records.
2. Downers Grove Tollway Fiber/ISSI Router – Jeremy recently completed the installation of our router at the tollway fiber network site. He is currently awaiting coordination with Motorola to complete final configuration of the network connection to the Motorola network.
3. Everbridge Platform – All PSAPs have switched over to using the system. The 9-1-1 office is assisting PSAPs in configuring their agencies that wish to use the new system for sending messages.

4. Field testing CAD 4.2 – Field testing for Motorola CAD, Mobile and Records will start on August 30th and continue until September 15th. All participating PSAPs and agencies have been notified of the testing schedule that will be conducted at the 9-1-1 office with Motorola and 9-1-1 staff.

V. NEW BUSINESS

1. Records Users Meeting – A Users Meeting of our Records System agencies will be held on Tuesday, August 23rd at 9:00 am. This meeting will give the records users the opportunity to share case issues, concerns and overall usage of the records system with other agencies in the county.

2. Introduction to the PulsePoint Respond App – Naperville ETSB recently became the first 9-1-1 municipality in Illinois to begin using this smart phone app that allows people who have CPR and AED certification to respond to cardiac emergencies in public places. Staff will provide information on this program. www.PulsePoint.org

3. Data Server Backup Platform – Our current backup storage platform “FalconStor” is approaching 7 years old. It was implemented to back up a physical server environment with a much smaller data footprint. We have outgrown the solution in both storage capacity as well as current technology. To resolve this problem we need to replace this storage platform with a best of class solution for Virtual Server Backup and Recovery technology. We have engaged our Virtualization vendor to provide a budgetary quote ASAP.

MOTION: To move from the Technology Committee to the Finance and Equipment Committee the consideration to replace our current data server platform to a Virtual Server Backup and Recovery Technology.

4. CAD Workstation Warranty – Our current CAD workstation warranty with Dell is expiring this month. Our current warranty period was three years. Attached is a quote for a 1 year extension in the amount of \$10,859.64. The rationale for a one year extension is that we should be at an upgrade point for CAD prior to or at the time of the additional year expiration. With the planned upgrade we will be moving towards a Virtual Desktop Infrastructure (VDI) for our CAD workstations or new replacement hardware.

MOTION: To move from the Technology Committee to the Finance and Equipment Committee the purchase of a 1-year extension of our CAD workstation warranty from Dell in the amount of \$10,859.64.

VI. ADDITIONAL COMMENTS

VII. MOTION TO ADJOURN

**The next meeting of the 9-1-1 ETSB Tech Advisory Committee
will be held on Wednesday, October 5, 2016 at 1:00 p.m.**

All closed sessions may be held at any time during the meeting. Anyone requiring special accommodations in accordance with the Americans with Disabilities Act is requested to contact the Administrative Offices of the Emergency telephone system board at (815) 725-1911 at least 72 hours prior to the meeting.