WILL COUNTY 9-1-1 EMERGENCY TELEPHONE SYSTEM BOARD
TECHNOLOGY ADVISORY COMMITTEE MEETING
Committee Chair Mike Shay
9-1-1 Administrative Office Board Room
2561 Division Street, Joliet, IL 60435
<mark>Wednesday, April 12, 2017 – 10:30 a.m.</mark>

AGENDA

I. **CALL TO ORDER**

II. **ROLL CALL**

Jim Ariagno	Jeremy DeVivo	Dale Murray	Steve Rauter
Mike Shay	Howard Stephens	Brad Veerman	

III. **APPROVAL OF MINUTES**

MOTION: To approve the minutes of February 1, 2017 as presented.

IV. **OLD BUSINESS**
A. Motorola Update – Staff continues to meet and work with Motorola Solutions Engineers to determine fixes to current product problems and determine the pathway to the 4.x CAD Platform. An intermediate technical solution will be discussed for:
1. CAD CU 10 Upgrade
2. Motorola CAD 4.1
3. Records 3.3
4. Data Conversion

B. Administrative Office Phone System –The current Administrative Office telephone system has reached its end of life service. Staff has been exploring different options and manufacturers. An important consideration is whether a new phone system can be installed now and relocated to the new building in January. Pros and Cons of the vendors we have looked at will be presented along with a Staff recommendation.

C. HipLink Emergency Wireless Alerting Software Update – On March 1st, Staff hosted an on-site meeting with the PSAP Directors and HipLink representatives to present an in-depth review of their product. The product PowerPoint presentation is attached. Staff has reviewed the advantages and disadvantages of this product versus our current Everbridge software. While there are added features in the HipLink product, the budget estimates appear to be excessive. The Chief Administrator is recommending tabling this evaluation and having Staff prepare an RFP in April 2018, before the end of the current Everbridge contract.

D. Office 365 Upgrade – The current Exchange 2010 and Office 2010 software ended mainstream support in January 2015. We are now nearing the end of limited extended support. In addition, the compatibility of our office applications are also outdated. The upgrade to Office 365 will reduce our on premise maintenance server footprint as well as ensure we stay current with our core Microsoft office products (Word, Excel, PowerPoint etc)

E. NG9-1-1 Update – The State of Illinois has begun its NG9-1-1 Statewide Implementation Project. Staff and our PSAP Directors have answered and submitted a survey on our existing NG9-1-1 capabilities. Staff has also attended two of the Town Hall meetings hosted by the State's Vendor, Mission Critical Partners. Staff will provide an update on developing our own local ESInet in the next two years. All of this is part of the States ramp up to a 2021 statewide NG9-1-1 implementation. AT&T has also announced they will implement their local ESInet solution in July. (Brochure attached).

F. Laraway Communication Technical Update –
Staff will review the current designs of the technology that will be installed in the PSAP.

V. NEW BUSINESS
A. Change of Date Tech Committee Meeting – A reminder that the Technology Committee has been changed from Wednesday, June 7th at 1 pm to Wednesday, June 14th at 10:30 am. The reason is that several staff and board members will be attending the Annual NENA Conference in San Antonio the week of June 4th -10th.

VI. ADDITIONAL COMMENTS

VII. MOTION TO ADJOURN

The next meeting of the 9-1-1 ETSB Tech Advisory Committee will be held on Wednesday, June 14, 2017 – 10:30 a.m.

All closed sessions may be held at any time during the meeting. Anyone requiring special accommodations in accordance with the Americans with Disabilities Act is requested to contact the Administrative Offices of the Emergency telephone system board at (815) 725-1911 at least 72 hours prior to the meeting.