WILL COUNTY 9-1-1 EMERGENCY TELEPHONE SYSTEM BOARD TECHNOLOGY ADVISORY COMMITTEE MEETING

Committee Chair Mike Shay

9-1-1 Administrative Office Board Room 2561 Division Street, Joliet, IL 60435 Wednesday, June 14, 2017 – 11:00 a.m.

AGENDA

I. CALL TO ORDER

II. ROLL CALL

Jim Ariagno Jeremy DeVivo Dale Murray Steve Rauter Mike Shay Howard Stephens Brad Veerman

III. APPROVAL OF MINUTES

MOTION: To approve the minutes of April 12, 2017 as presented.

IV. OLD BUSINESS

A. Motorola Update – Jeremy DeVivo will update work with Motorola Solutions Engineers to determine fixes to current product problems and determine the pathway to the 4.x CAD Platform. Ongoing intermediate technical solutions are in place for:

- 1. CAD CU 10 Upgrade Servers and PSAP clients have been upgraded. Agency CADs and mobiles will be next.
- 2. Motorola CAD 4 September installation scheduled; will give update once it gets closer
- 3. Records 3.3 Still working on records
- 4. Data Conversion DR site is down, Motorola equipment is on order and has been made a priority.
- B. Administrative Office Phone System Staff has been working with Mike Kulaga to upgrade the current Administrative Office telephone system to the County's phones system. Despite several attempts to do so, the process is not yet operational. The office telephone system continues to experience equipment failures.
- C. NG9-1-1 Update Chief Administrator Figved held two workshops with AT&T in regards to their implementing their local ESInet solution in July. Both workshops were the same. One was for Staff and Board members, the other was a Regional meeting with Grundy Kendall, Kane, DuPage, Cook and the cities of Naperville and Chicago. The Illinois 9-1-1 Director was also present. With AT&T's infrastructure they are able to go live in as little as 3 or 4 months. The State confirmed they are obligated to continue to pay network connectivity fees on an NG9-1-1 Platform. A budgetary number for Will County only was received at \$1.5 mil per month. This does not include a regional approach. The network fees are not known at this time. The State is preparing an RFP for a statewide implementation. Staff will continue to monitor bot the AT&T solution and The State program for costs and additional information. This is projected is not anticipated for 2 to 4 years from now.

D. Laraway Communication Technical Update – Staff will review the current timeline for the technology that will be installed in the PSAP. All big ticket items have been designed and approved.

V. <u>NEW BUSINESS</u>

A. 2FA Discussion – We have not had the expected response from our agencies of the 2FA licenses. Last year the Board agreed to extend for another year. A decision needs to be made as to continuing the licenses and costs of doing so.

B. VM RFP – Staff has opened an RFP to replace the current VM solution and to add a DR site. A single response was received. Staff will share and review the response.

VI. ADDITIONAL COMMENTS

VII. MOTION TO ADJOURN

The next meeting of the 9-1-1 ETSB Tech Advisory Committee will be held on Wednesday, August 2, 2017 – 1:00 p.m.

All closed sessions may be held at any time during the meeting. Anyone requiring special accommodations in accordance with the Americans with Disabilities Act is requested to contact the Administrative Offices of the Emergency telephone system board at (815) 725-1911 at least 72 hours prior to the meeting.