# WILL COUNTY 9-1-1 EMERGENCY TELEPHONE SYSTEM BOARD SPECIAL MEETING AGENDA

Thursday January 30, 2020, 9:00 A.M. Will County Office Building, County Board Room 302 N. Chicago Street, Joliet, IL 60432

## I. <u>CALL TO ORDER</u>

## II. ROLL CALL

Harold Damron Andrea DeLap Mike Hennessy Todd Fonfara Aaron Klima Meta Mueller Nick Palmer Denise Pavlik Steve Rauter Mike Shay Howard Stephens Joe Wazny

# III. PLEDGE OF ALLEGIANCE

## IV. APPROVAL OF MINUTES

**MOTION**: To approve the minutes for the ETSB meeting of October 24, 2019.

**MOTION:** To approve the minutes for the ETSB Long Range Planning Committee meeting of November 21, 2019.

# V. <u>UNFINISHED BUSINESS</u>

## A. Update on Current Projects

- 1. Resolution of Schelling lawsuit
- 2. Everbridge data maintenance implementation (Resident Connection)
- 3. ePCR feeds and v 6.5 upgrade
- 4. LRMS record conversion status
- 5. Cyber Event Improvement Plan
- 6. Team alerting automation
- 7. Miscellaneous Updates

## VI. <u>NEW BUSINESS</u>

## A. Long-Range Planning – Chair Joe Wazny

- 1. **Legislative Update**. The Chief Administrator will provide an update on the current legislative status for the Emergency Telephone System Act.
- 2. **Continuity / Risk Management Plan**. The Chief Administrator will provide an update on the Business Impact Analysis and Risk Management (Business Continuity) Plan.
- 3. Comments from the Chair.

## B. Finance and Equipment - Chair Harold Damron

1. **Approval of Treasurer's Report of Receipts and Expenditures**. The Committee presents for approval the Will County Treasurer's Report of Receipts and Expenditures for the Months of August, September, October, and November 2019 with an ending cash balance of \$5,166,857.87.

MOTION: To approve the Will County Treasurer's Report of Receipts and Expenditures for the Months Ending August, September, October, and November 2019 with an ending cash balance of \$5,166,857.87.

2. Comments from the Chair.

## C. Personnel and Public Education - Chair Todd Fonfara

- 1. Vacant Network Systems Manager position.
- 2. Vacant Information Security Administrator position.
- 3. Help Desk Hours.
- 4. Comments from the Chair.

## D. <u>Technology – Chair Mike Shay</u>

- 1. **Intrado new features**. Staff will demonstrate and discuss the new dashboard and GIS tools that were authorized at the October ETSB meeting.
- 2. **Cybersecurity Monitoring**. The Chief Administrator will provide an update on the cybersecurity monitoring solutions considered by WC9-1-1. Staff recommends implementation of the Albert & AIS solutions offered by the Center for Internet Security (CIS).

#### **RESOLUTION# 01302020-01**

<u>MOTION</u>: To authorize a cybersecurity system monitoring agreement and associated application purchase with the Center for Internet Security in the amount of \$27,600.

3. **Dell VXRail Nodes**. Dell has provided a quote for expanded processing and storage capacity in our VXRail stack. This quote would add identical infrastructure in both datacenters for a total cost of \$78,500. Staff recommends approval.

## **RESOLUTION# 01302020-02**

**MOTION:** To authorize the purchase of two VXRail appliances from DellEMC in the amount of \$78,500.

4. **USDD XML Interface**. As previously discussed, an enhanced interface between PremierOne CAD and USDD alerting has been quoted by Motorola Solutions and was included in the FY20 budget. The total cost for this interface including 5 years of maintenance costs is \$128,550. Staff recommends approval.

#### **RESOLUTION# 01302020-03**

MOTION: To accept the quote from Motorola Solutions to build a CAD / USDD interface in the amount of \$128,550.

- 5. **Cyber Threat Hunting Exercise**. The Chief Administrator will provide a brief summary of the results of the exercise conducted last fall.
- 6. **Legacy recordings**. Staff will provide information on legacy recording servers and records that are scheduled for decommissioning and destruction per the records retention schedule previously adopted by the ETSB.
- 7. **PremierOne CAD 4.4 Upgrade**. Staff will provide a summary of progress toward the CAD upgrade that began earlier this month.
- 8. **Multi Node Telephony**. Staff will provide an overview of a multi-node telephony proposal that was received from Intrado. This discussion began as a result of the backup center planning and is an alternative to the ETSB's previous direction to add additional trunk lines for Wescom and LCC. Staff requests board direction and consideration of alternatives before we proceed further.
- 9. **I.T. Change Management Policy**. In light of increasing requests for IT services and integrations, staff will discuss the issue with board members for direction and present the current I.T. Change Management policy for review and discussion.
- 10. Comments from the Chair

#### VII. MOTION TO ADJOURN TO CLOSED SESSION

A motion to move to closed meeting in accordance with 5ILCS 120/2 Sec. 2 (c)(1) to consider specific possible action(s) relating to the appointment, employment, and compensation of specific employees of the ETSB.

- 1. Information Technology Manager position.
- 2. Network Systems Manager position authority to hire and set compensation.
- 3. 2019 Merit Pool discussion.

#### VIII. MOTION TO RETURN TO OPEN SESSION

A motion to return to open meeting to discuss Board action if any, upon return to open session: Possible action(s) relating to the appointment, employment, compensation, discipline, performance, or dismissal of specific employees.

# IX. <u>ADDITIONAL COMMENTS</u>

# X. ADJOURNMENT

The next Committee of the Whole meeting will be Wednesday, April 8, 2020 at 9:00 a.m.

All closed sessions may be held at any time during the meeting. Anyone requiring special accommodations in accordance with the Americans with Disabilities Act is requested to contact the Administrative Offices of the Emergency Telephone System Board at (815) 725-1911 at least 72 hours prior to the meeting.